

# Dear Elegant Bridals Family,

All of us have been hearing daily and even hourly updates regarding the potential impact of COVID-19 in our area. The health and safety of our Elegant Bridals staff and guests are our number one priority.

We are closely following the latest guidance from the CDC and WHO and we want you to know that we are doing everything we can to ensure that Elegant Bridals provides the safest environment possible for your upcoming visit.

On top of our regular daily cleaning procedures, we're adding these extra steps to make sure our store is as safe as possible:

- Rigorously disinfecting touch points, workstations, dressing rooms, displays, product and public areas
- Making hand sanitizers readily available to customers and employees throughout the store
- Providing up-to-the-minute guidance and training to our staff so that they can keep themselves, their customers and their families safe.

With our additional precautions in place, we see no immediate need to curtail the level of personal service we provide to our brides. However, we do need to rely on you to help us in our effort. **We ask that brides bring no more than 3 friends and/or family members to an appointment.**

**Now, out of concern for your safety and in keeping with current recommendations regarding large groups and personal contact, we will need to be firm in our adherence to the 3 guest limit per bride until further notice.** Elegant Bridals will be happy to assist in including additional friends and family members remotely (i.e. Facetime & Skype.) — so be creative and please come prepared.

We thank you for your understanding and cooperation to ensure we all stay healthy. Please do not hesitate to contact us at (706)-736-8224 with questions or concerns. As always, we will do our very best to ensure that your Elegant Bridals experience is a wonderful and memorable one.

Sincerely,

Jane & Fathy ElLaissi

Owners of Elegant Bridals